**FELICIA CHRISTOPHER NYAM**

**Email: feliciadung1@gmail.com Phone: 07470003816**

**PE1 5AA Peterborough**

**HEALTHCARE ASSISTANT**

**HOME SUPPORT – ELDERLY HEALTH AIDES – PRIVATE HOME CAREGIVER – CARE ASSISTANT**

**HEALTHCARE ASSISTANT PROFESSIONAL SUMMARY**

"Compassionate and experienced HEALTHCARE ASSISTANT with 3+ years of experience providing compassionate and attentive care to elderly and disabled individuals. Proven ability to build trusting relationships with clients and their families, and expertise in providing medication reminders, housekeeping, and assistance with daily activities. Committed to providing the highest quality of care with a focus on safety, comfort, and wellbeing."

**AREAS OF EXPERTISE**

• Support Care Taking Care of Wounds Safety Procedure • Health Care Assistant Time Management Critical Care Experience • Problem-Solving Team Work Basic life support • First Aid/CPR Self-Care Health Caregiver

**CAREER HIGHLIGHTS**

• Providing personal care to clients in their homes, such as assisting with bathing, grooming, dressing, and using the toilet. • Performing health assessments to monitor clients' conditions and report any changes to supervisors or healthcare professionals. • Supporting clients' independence by helping with household tasks like cleaning, laundry, and meal preparation.

**PROFESSIONAL EXPERIENCE**

**PRODUCTION OPERATIVE/Part time**

Jark Peterborough UK 2024-Current

Staffline Peterborough UK 2024-Current

**HEALTHCARE PROVIDER**

Queency Healthcare Center, Lagos. 2022–2024

• Trained new employees on proper techniques for providing personal care services safely.

• Assisted with admissions process by helping new residents settle into the unit comfortably. • Accurately documented patient progress notes according to established protocols within the facility's electronic health record system.

• Conducted regular health assessments on assigned patients to identify any changes in condition or symptoms requiring further evaluation by the healthcare team.

• Performed clerical duties such as filing, scheduling appointments, and answering phones in a professional manner.

• Utilized problem-solving skills to handle difficult situations involving uncooperative patients or family members in a calm manner.

• Monitored inventory levels of supplies needed for daily operations; placed orders when necessary.

• Provided emotional support to patients facing physical or psychological challenges related to their illness or injury.

• Maintained cleanliness of patient rooms and equipment to ensure a safe environment for care.

**HEALTHCARE ASSISTANT/CAREGIVER** Family Service (The Royal Family of Loh-Soh) 2020-2011

• Maintained accurate documentation of all patient assessments, treatments, progress notes, and discharge summaries.

• Provided compassionate patient care and support in a fast-paced healthcare environment.

• Adapted quickly to changing situations in order to provide optimal care for patients.

• Demonstrated exceptional communication and interpersonal skills while interacting with patients, families, and other healthcare providers.

• Collaborated with multidisciplinary teams to ensure seamless coordination of care for each patient.

• Facilitated effective communication between members of the healthcare team through active listening techniques.

• Actively participated in continuing education activities aimed at improving professional competency levels.

• Performed routine laboratory tests as ordered by physicians or nurses for diagnostics purposes.

• Ensured compliance with HIPAA regulations at all times when discussing confidential information about patients.

**HIGHLIGHTS OF EDUCATION**

• **BSC GEOGRAPHY AND PLANNING**

University of Jos. 2014-2019

• **WEST AFRICA EXAMINATION COUNCIL**

Government Girls Science School Shendam 2003-2009

• **FIRST LEAVING SCHOOL CERTIFICATE**

St. George Primary School, Rayfield Jos 1996-2003

**REFERENCE**

• Available on Request