

Ryan Mickleburgh

King's Lynn, Norfolk

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I am somebody who always strives to be the best.

This means I will take the time to learn and master any role I choose to take up.

I show a lot of pride in my work and enjoy the challenge of stepping up to a new industry.

I am a dedicated individual and this shows in both my work and personal life. I am excited to take up a new role and build some extra skills.

In personal life I am somebody who thrives in the outdoors. I take my health seriously and put in many hours a week into weight training. I am absolutely not afraid to get my hands down and dirty!

Personal Details

Driver's License: Cars

Eligible to work in the UK: Yes

Highest Level of Education: GCSE or equivalent

Industry: Customer Service, Hospitality & Tourism, Personal Care & Home Health, Retail

Work Experience

Support Worker

Break Charity-King's Lynn

July 2022 to Present

As a support worker for Break Charity, I work in a residential Children's home.

Day to day I provide care and nurture to the young people we support, work as a strong team to identify any needs our young people need met and role-model home living tasks.

Responsibilities include being accountable, attending multitude of training to bolster my knowledge of nurture and care techniques, as well as de-escalation and restraint, working in high stress situations.

Asda Colleague

ASDA-King's Lynn

December 2018 to July 2022

Two years delivering excellent care and assistance to our customers on the Checkout team - working to provide direct assistance on the self serve machines and providing help to any query over the customer service desk.

A year and a half spent working throughout the warehouse and shop floor - responsibilities such as unloading our daily stock deliveries and moving stock from the warehouse to the store in a timely and neat manner.

Retail Assistant

Esso Petrol Station-Hillington

November 2017 to December 2018

Working at Esso, it was my responsibility to ensure our customers were satisfied with their service but also safe whilst operating the petrol pumps.

This included watching over the forecourt for any safety concerns whilst providing customers with excellent care.

Education

GCSE in Mathematics

Springwood High School - King's Lynn

GCSE in English

Springwood High School - King's Lynn

Skills

- Cash handling (5 years)
- Customer support (6 years)
- Care plans (2 years)
- Heavy lifting (10+ years)