

FRANKLIN NWAKWOKE

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OBJECTIVE

I am a dedicated and compassionate health care team member who is seeking the position of Care and Support Worker in a dynamic organization. I am eager to contribute my positive attitude to help patients with hygiene, mobility, nurturing approach, and supporting them in developing essential life skills and fostering independence.

PROFESSIONAL EXPERIENCE

CARE AND SUPPORT WORKER

January 2024 till present

Longhurst Group Limited

Bedworth, UK

- Facilitate the development of patient's life skills, including supporting them with cooking and personal care
- Prepare and maintain adult center facilities and kitchens for patients use, ensuring a safe and conducive environment
- Provide personalized care support, including feeding and administering medication.
- Accompany residents in off-site activities, such as visiting cafes and shopping at supermarkets, promoting socialization and community engagement

SUPPORT WORKER

December 2022 – December 2023

Heaven Support Services Ltd

Birmingham, UK

- Provided the patients with physical support in household task and personal care
- Supported the patients with their health care needs and administrating medication
- Encouraged and supported them in their development of personal skills through hobbies and interest
- Worked as a team with other healthcare professionals to ensure care needs meet required standard

CARE ASSISTANT

October 2022 – July 2023

The Nest Home Care

Windsor, UK

- Supporting patients with social and physical activities as well as basics such as feeding
- Booking appointments for patients and accompanying them
- Support the patients with personal care and administering medication

WAREHOUSE MANAGER

July 2017 – June 2022

Multipro Consumer Products Limited (Arla Foods)

Lagos, Nigeria

- Oversaw supply and distribution operations of frozen cheese and butter (Arla Foods)
- Maintained optimal inventory levels and implemented effective personnel policies and procedures

JUNIOR DATA ANALYST

December 2015 – July 2017

Multipro Consumer Products Limited (Arla Foods)

Lagos, Nigeria

- Acquired, managed, and analyzed data from various sources using SQL and Microsoft tools
- Derived valuable insights from data using Microsoft Power BI to aid decision-making processes

EDUCATION

ASTON UNIVERSITY

Birmingham, UK

MSc Business and Management

September 2022 – September 2023

MICHEAL OKPARA UNIVERSITY OF AGRICULTURE UMUDIKE

Abia, Nigeria

BSc Food Science and Technology

September 2008 – July 2014

- **Second Class Honors**

SKILLS

Personal care, meal preparation and medication administration for patients

Safeguarding

Good ability to understand and follow policies and procedures

Good organizational skill, listening and communication skills

Good collaborative skill to work with team to achieve organization goal

PROFESSIONAL CERTIFICATIONS

SkillGate

February, 2024

Safeguarding Adults at Risk

SkillGate

February, 2024

Understanding Person-Centred Care & Support

SkillGate

February, 2024

Safety for Lone Workers (for care)

SkillGate

February, 2024

Nutrition, Hydration and Food Safety (LG)

SkillGate

February, 2024

Infection Prevention and Control in Healthcare V2

Multicare

April, 2024

Moving and Handling To Include Hoist Training

The Medication Training Company

May, 2024

Administering Buccal Midazolam during seizure