

IFEOMA JOHN

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PROFESSIONAL SUMMARY

Knowledgeable healthcare team member confident assisting with diverse ward needs. Always helpful with clinical staff and ready to offer personalized care. Trained in documentation, assessments, and electronic charting. Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.

EXPERIENCE

PROGRESSIVE CARE

Support Worker

Derby, United Kingdom

Mar, 2024 Till Date

- Supporting families experiencing a range of complex difficulties at a key time in their lives when they require intensive and round the clock support.
- Implementing parenting interventions and supporting parents develop the skills necessary to take care of their children by encouraging, leading, teaching and modelling.
- Supporting families with daily living tasks, attending appointments and activities.
- Having a responsibility to safeguard and promote the welfare of children and vulnerable adults.
- Support parents to reach their full potential in caring for their children.

MARKS AND SPENCER (STAFFLINE)

Warehouse Operative

Castle Donington, United Kingdom

Nov 2023 – Mar 2024

- Picking and packing orders accurately within the warehouse with the use of a computer.
- Keeping the warehouse clean, organized, and free of hazards.
- Storing goods in designated areas within the warehouse.
- Maintaining accurate inventory records through computer systems
- Following health and safety procedures to prevent accidents and injuries.
- Assisting with other warehouse tasks as needed, e.g. labelling, repackaging, or assembling orders.

FRIEL CARE

Care Assistant, Nursing Wing

Lagos, Nigeria

Jan 2021 – Aug 2023

- Built strong, trusting relationships with patients by providing continuous support and delivering the best possible care.
- Obtained current medical information, weight, height, and vital signs to aid care planning.
- Reduced patient anxiety by clearly and calmly explaining clinical processes and procedures.
- Documented care plans, hospital actions and patient activities in line with best practices.
- Provided care to patients following detailed care and rehabilitation plans.
- Positioned and transported patients in wheelchairs or on movable beds.
- Aided in bathing, dressing and general mobility.
- Changed and reapplied dressings on patient wounds and injuries for optimum healing.

DURA PRODUCTS INDUSTRIES LIMITED

Quality Control Officer

Lagos, Nigeria

Feb, 2016 – Nov. 2020

- Confirmed the required specifications and measurements of materials that were ordered for projects.
- Maintained equipment by performing effective quality assurance checks and reporting any damaged or broken equipment to repair companies.
- Updated and documented inspection results by accurately completing reports.
- Supported timely, quality product release through diligent production analysis and evaluation.
- Conducted in-depth analysis of blueprints and products, verifying final outcomes against specifications.
- Collected and assessed latest information about ongoing work and compliance issues.
- Coordinated and participated in internal and external quality management system audits to guarantee product and quality specifications.
- Performed thorough quality investigations, identifying key development strategies, and supporting ideas implementation.
- Monitored compliance with relevant safety laws and established quality standards, identifying and correcting deviations.
- Assessed completed batch records, evaluating successes, and highlighting areas requiring quality improvements.
- Outlined standardized procedures for company inspections and process reviews.
- Issued and controlled relevant product documentation, establishing clarity and precision throughout.
- Kept accurate and updated records of tests, defect metrics and product failures to research root causes.
- Performed product stability evaluations, working with meticulous attention to detail to support safe, compliant drug manufacturing processes.
- Carried out comprehensive product inspections, assessing end results with detailed blueprints to deliver quality outcomes.
- Managed thorough compliance checks, supporting manufacturing teams in delivering safe, compliant goods.
- Implemented targeted risk mitigation strategies to enhance and maintain exceptional service levels.
- Monitored and reported consumer complaints, highlighting trends and triggering action plans for immediate response.
- Ensured products met manufacturing specifications by measuring dimensions and testing functionality.
- Collected essential statistics required throughout product testing to identify defect root causes for removal.
- Inspected output samples, checking for faults and quality using appropriate methods.
- Led high-performing quality assurance teams, meeting strategic business targets across product manufacturing and distribution.
- Managed onsite testing for customers in alignment with project specifications.
- Kept up to date on NAFDAC compliance regulations and institutional policies, implemented new procedures to meet adjusted standards and communicated changes to personnel.
- Motivated and encouraged new junior employees.

GOODNESS HOSPITAL

Carer – Ward

Lagos, Nigeria

Mar. 2014 – Jan. 2016

- Supported nightly routines and helped to reduce disruptions to sleep, delivering person-centered care in line with individual care plans.
- Actively listened to patients' complaints and feedback, actioning improvements to continuously elevate quality of care.
- Reduced patient anxiety by clearly and calmly explaining clinical processes and procedures.
- Assisted service users to prepare for the day with bathing, dressing, and providing toilet assistance.
- Monitored patient health, behavioral and physical changes, promptly reporting concerns to ward supervisor.
- Carried out personal care tasks, including meal assistance, toileting, and mobility support.
- Promoted independence and dignity by emphasizing the role of service users throughout the care planning process. Provided a clean, hygienic environment for residents by performing routine cleaning and maintenance tasks.
- Maintained accurate client records, helping to maximize data quality and accuracy.
- Offered meaningful, individualized support and companionship by nurturing client relationships to maintain positive wellbeing.
- Kept public areas clean and hygienic by performing routine sanitization tasks.
- Obtained current medical information, weight, height, and vital signs to aid care planning.
- Documented care plans, hospital actions and patient activities in line with best practices.

CARE TRAININGS/CERTIFICATES

- Diabetes Technology
- Understanding the impacts of the Trio of Vulnerabilities
- Working with Children with learning difficulties and disabilities
- Substance Misuse Risks Leaving Care
- Radicalization and Extremism Leaving Care
- Domestic Abuse: Children and Young People
- Attachment and Bonding
- Personal Care
- The 6c's of Care
- Level 3 Safeguarding Children
- Safer Sleeping for Babies
- Contenance Care
- Internet Safety
- Drug and Alcohol Awareness
- Child Development
- Nutrition and Hydration
- Communication
- Adult Social Care

CORE QUALIFICATIONS

- Patient care plans
- Monitoring observations
- Excellent bedside manner
- Patient care
- Documentation
- NHS organizational standards
- Patient relationship building
- Patient rehabilitation assistance.
- Care planning
- Mobility support
- Patient dressing
- Patient bathing
- Bedmaking.
- Patient behavior management
- Health checking
- Interdepartmental collaboration

EDUCATION

BACHELOR OF SCIENCE: MICROBIOLOGY & INDUSTRIAL BIOTECHNOLOGY

Caleb University, Lagos

2012