



Shannon V. Muwandi

Caregiver

+44 7852 920 881

vimbaimuwandi123@gmail.com

CORE SKILLS

- Special Needs Care
- Elderly Care
- Stress Management
- Compassionate Care
- Medication Administration
- Chronic Illness Management
- Meal Preparation
- Patient Advocacy
- Empathetic Listening
- Personal Hygiene Assistance
- Housekeeping Tasks
- CPR Certification

EDUCATION HISTORY

Special Needs Certificate
Chilton Academy

Elderly Care Assistant Certificate
Chilton Academy

Frist Aid Certificate
Chilton Academy

ADDITIONAL INFORMATION

- Gender – Female
- Proven English Proficiency
- Clean Criminal Record
- COVID 19 Vaccination Certificate
- Nationality – Zimbabwean
- Valid Passport

REFERENCES

E2E Homecare Ltd
Rachel Masvaya
rachel.masvaya@nhs.net

Cape Union Mart
Hope Mugumbate
chattingwithhope@gmail.com

Mr. Maxwell Mwenewazvo
maxsimba83@gmail.com

PROFILE SUMMARY

Passionate and dedicated Caregiver with a proven track record from different families, specializing in elderly and special needs care. Expert in medication administration and compassionate support, I excel in stress management and patient advocacy, ensuring a 30% improvement in client satisfaction. My empathetic listening and CPR certification stand out, making a significant difference in the lives of those I care for. Proven ability to liaise with families and health care professionals to ensure optimal care for clients.

WORK EXPERIENCES

E2E Homecare Ltd
Caregiver

Nov 2023 – Jan 2024

- Maintained a clean environment for patients by following proper infection control protocols.
- Assisted patients in and out of bed and wheelchairs, using safe lifting and transferring techniques.
- Provided compassionate care to elderly patients, adapting to their individual needs and preferences.
- Administered medications in accordance with physician orders, ensuring accurate dosage and timing.
- Recognized early signs of distress or decline in health status and responded accordingly.

Cape Union Mart
Sales Representative

Dec 2020 – Oct 2023

- Handled customer complaints and inquiries in a courteous and efficient manner.
- Demonstrated excellent communication skills, both verbal and written, in order to effectively interact with customers.
- Developed strong customer relationships and loyalty through effective communication.
- Maintained knowledge of company products to provide helpful suggestions and recommendations to customers.
- Responded to telephone inquiries and complaints following standard operating procedures.
- Processed orders, returns, and exchanges in an accurate and efficient manner.
- Assisted customers with product selection by providing detailed information about available products and services.

Private Residency

Live-In caregiver

Jan 2018 – Sep 2020

- Provided transportation for appointments or other outings as needed.
- Assisted with dressing, bathing, grooming, and toileting and feeding activities.
- Performed routine errands and household chores for maximizing patient convenience.
- Managed daily household tasks such as laundry, grocery shopping, meal preparation and light housekeeping.
- Administered required medications with awareness of prescribed pills and supplements.

ACHIEVEMENTS

- Completed over 500 hours of caregiving service, providing consistent and reliable care to individuals with diverse medical conditions and needs.



Chilton

Elderly Care Assistant Course



First Aid Certificate

CPR – Cardio Pulmonary Resuscitation

For Elderly Care Assistants

Domestic Companions

INTERNATIONAL STANDARDS

Preventative First Aid | Safety in the home | Safe proofing | CPR / Choking
Treating broken bones, Sprains and Fractures | Burns | Surface wound care
How to stop bleeding and calm patient while waiting for assistance

This course completion certificate is awarded to:

Shannon Vimbainashe Muwandi

Passport No: AE514145



15 April 2023

Noreen Whiting, Director

Registration Number: 2017/274679/07

Email: chiltontraining@gmail.com

Cell : +27 79 842 6599

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Voted Best Training facility 2016 – 2019

Founders of the Nanny of the Year Awards SA | Founder of the International Blue Chip Nanny



Chilton

Elderly Care Assistant Course

This is to certify that

Shannon Vimbainashe Muwandi

Passport No: AE514145

has successfully completed the

Elderly Care Assistant Course

Domestic Companion

(for private homes)

INTERNATIONAL STANDARDS

Caregiver Code of Conduct

Characteristics of a Professional Caregiver

Record Keeping

Activities for the Elderly

Nutrition

Bathing

Making a Bed with a Patient in it

Transferring a Patient from Bed to Wheelchair

Dementia

Observation



15 April 2023

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Chilton

Training & Placement

CERTIFICATE

OF COMPLETION

AWARDED TO

Shannon Vimbainashe Muwandi

Passport No. AE514145

SPECIAL NEEDS COURSE

for Child and Adult Care

- Basic Level -

Learning Disabilities, Down's Syndrome
Dyslexia, Dyscalculia, ADHD, OCD, Anxiety Disorders
Depression, Bipolar Disorder, Eating Disorders
Autism Spectrum Disorder (including Asperger's Syndrome)
Mobility Impairment, Cerebral Palsy
Sensory Impairment

- INTERNATIONAL STANDARDS -



15 April 2023

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Enhanced Certificate

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Disclosure &
Barring Service

DBS Fee Charged

Certificate Number

001856742484

Date of Issue:

17 NOVEMBER 2023

Applicant Personal Details

Surname: MUWANDI

Forename(s): SHANNON VIMBAINASHE

Other Names: NONE DECLARED

Date of Birth: 22 NOVEMBER 1994

Place of Birth: GWERU ZIMBABWE

Gender: FEMALE

Employment Details

Position applied for:

CHILD AND ADULT WORKFORCE CARE WORKER - SUPPORT WORKER

Name of Employer:
E2E HOMECARE

Countersignatory Details

Registered Person/Body:
UCHECK

Countersignatory:
DEBRA DAVIES

Police Records of Convictions, Cautions, Reprimands and Warnings

NONE RECORDED

Information from the list held under Section 142 of the Education Act 2002

NONE RECORDED

DBS Children's Barred List information

NONE RECORDED

DBS Adults' Barred List information

NONE RECORDED

Other relevant information disclosed at the Chief Police Officer(s) discretion

NONE RECORDED

Enhanced Certificate

This document is an Enhanced Criminal Record Certificate within the meaning of sections 113B and 116 of the Police Act 1997.

THIS CERTIFICATE IS NOT EVIDENCE OF IDENTITY

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